

## **Cookery Classes – Covid Safety Measures**

The comfort, enjoyment and confidence of our guests is most important to us. That is why we are continuing to take extra care to ensure a safe experience and peace of mind for all after the recent outbreak of Coronavirus.

Following the latest government guidelines, we have implemented precautionary measures to protect the safety and welfare of guests, staff, and the local community. We have put in the following procedures in place (please note these may alter slightly depending on the government guidelines at the time of the class);

- We have reduced our cookery class sizes to a maximum of 8 people.
- Temperature guns are used to take all attendees and staff temperatures on arrival.
- We have hand sanitisers at each entrance to the building and at certain points throughout the building.
- We have implemented a one way system around the kitchen.
- Staff wear visors or masks
- Staff will bring out ingredients and equipment where possible to each work station when needed, and will retrieve all dirty pots to be sanitised as usual.
- Workstations are set to social distancing guidelines and have had Perspex screens fitted.
- Two television screens with live camera feed have been set up so that guests can see the chef demonstration workstation at all times (to reduce the need to walk around the kitchen when possible).
- The wearing of face masks for attendees is advised.
- Door handles, toilets and public areas are disinfected regularly throughout the day.
- Our dining tables have plenty of space so that everyone can eat lunch at a safe distance. And we have plenty of outdoor dining space which will be used if the weather allows.
- People will be reminded even more than usual to wash their hands.
- As usual on our classes every dish made is your own, there will be no pairing up with strangers.
- Additional induction hobs have been purchased to assist with social distancing.
- All our cleaning is done to the highest possible standard. Our staff work in accordance with workplace risk assessment based on the latest government advice.

We fully understand how difficult it is for guests to make a decision about stays at the moment because of the uncertainty of the current situation so we have adapted our cancellation policy to protect you from unforeseen circumstances that may arise due to COVID-19.

If you need to cancel your booking because of changes to lockdown requirements or you display coronavirus symptoms, we would be happy to transfer your booking to a date that is convenient to you. For cancellations not related to Coronavirus our usual terms and conditions apply.